□□ Top Features

- □ **Live Call Move (Desk ↔ Mobile)**
  Start a call on the desk phone → tap **Move Call** in the ConnectUC app to move it to mobile. Move it back to desk with dialing *38. *Great for "I'm leaving the office now." and without hanging up or the caller knowing you switched phones.*

- □ **One-Click BLF Transfer**
  While on a call, press a colleague's **BLF** key to blind transfer; or hold + BLF for attended/consultative. *Eliminates "let me find their extension" moments.*

- □ **Business SMS/MMS**
  Send/receive texts from the business number on mobile & desktop; shared inbox for teams. *Customers prefer texting-meet them there.*

- □ **Fax from Anywhere**
  Upload a PDF or snap a photo → send as fax; receive faxes in the app as PDFs. *No fax machine needed.*

- □ **Answering Rules on Your Phone**
  In ConnectUC: change **call forwarding, schedules, greetings, and DND** in seconds. *Perfect for holidays, travel, or sudden changes.*

- □ **Visual Voicemail + Transcription**
  Read voicemails, tap-to-call back.

- □ **Presence + Team Status**
  See who's on a call/away/on mobile. Reduce transfers to unavailable users.

- □ **Call Park, Page, Intercom**
  Park a call to 701; announce via paging; anyone picks up. Door/intercom support for office workflows.

- □ **Real-Time Dashboards & Wallboards**
  Show queue stats, missed calls, agent status.

- □□ **Click-to-Call + CRM Screen Pops**
  From browser/CRM, click to dial; incoming calls open the contact record.

- □ **Web Phone (WebRTC)**
  Make/receive calls from any browser - no software install needed.

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