Greeting Templates

Here is generic templates to use for greetings

Main Queue

Thank you for calling **Company Name Here**. Please wait for the Next Available representative.

Holidays

Thank you for calling **Company Name Here**. We are currently closed for 4th of July, and will resume our normal business hours on Tuesday July 5th.

IVR

Thank you for calling **Company Name Here**. You may dial an extension or choose from the following options.
Press 1, for Support.
Press 2, for Sales.
Press 3, for Payments and Accounting.
Press 4, for all other inquiries.

After Hours IVR

Thank you for calling **Company Name Here**. You have reached us after hours.
Our Normal business hours are, monday to friday, 9am to 5pm.
For emergency after hours support. Press 9. Otherwise, stay on the line to leave us a message.

IVR - Trucking

Thank you for calling **Company Name Here**. You may dial an extension or choose from the following options.
Press 1, for Dispatch.
Press 2, for ETA on Loads.
Press 3, for Accounting.
Press 4, for all other inquiries.

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