

Customer Information

Date:

Company/Organization Name		DBA	
	Authorized Signer	Billing Contact	Technical Contact
Name			
Title			
Phone			
Fax			
Mobile/Pager			
Email			

Billing, 911 Location and Directory Listing Information

	Billing Address	911 Location Address	Directory Listing	
Name			Listed Name	
Address			Address	
Address2			Listing Activity	
City, State Zip			Listing Phone Number	
County			Category / Designation	

Smartnet Services Details

Service Type	Service Description (Additional details in Notes section)	Qty	Service Monthly Fee	Activation One-Time Fee

All figures exclude any applicable Federal, State and Local Taxes or Telecommunications Regulatory Fees

Service Fees Subtotals

\$

\$

Service Activation Fee (First Month, Setup, and Equipment Fees) Initial Deposit Payment

\$

Deposit Payment	Payment Info on File ☐ #	Check ☐ #	Received By & Date
Tax Exempt: ☐	Tax Exempt Certificate Number (Attach Copy):		

Service Term	Month to Month ☐ 12 months ☐ 24 months ☐ Other ☐ :	Requested Start Date
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Payment Information

Payment Type		Account Name	
Card Number		Address 1	
Expiration Date		Address 2	
CVV / Security Code		City	
(If ACH / eCheck) Bank Account #		State	
(If ACH / eCheck) Bank Routing #		ZIP	

Initials

Agreement:

1. This Precision Computer Business Class Service Order Agreement sets forth the terms and conditions under which Precision Computer and its operating affiliates will provide Services to the Customer. This Precision Computer Business Class Service Order Agreement consists of this document ("SOA"), the standard Precision Computer Business Class Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions at precision-computer.com. All capitalized terms not defined in this SOA shall reflect the definitions provided in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at precision-computer.com (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at precision-computer.com (or any successor URL), both of which Smartnet may update from time to time. Unless stated in writing Customer authorizes Smartnet to use the Payment Type on file to charge for the Services.

2. I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Precision Computer Business Class Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Precision Computer must have the correct service address for the Voice Customer. If Voice is moved to a different location without Precision Computer's knowledge/approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
 - Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
 - Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
 - Precision Computer will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 660-827-1500.
- USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Voice order, Customer must execute a Letter or Authorization ("LOA") and submit it to Precision Computer, as directed.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Precision Computer Senior Staff and the Customer. All other attempts to modify the Agreement shall be void and non-binding with Precision Computer. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement

Special Instructions:

By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at precision-computer.com

Customer Authorized Signature:

Printed Name:

Title:

Date:

Please scan and email all signed documents to support@precision-computer.com

Thank you! We appreciate your business!

Internal Use Only

Smartnet Rep		Account Name		Date Submitted	
Order Type	New ☐ Renewal ☐ Upgrade ☐ Add-On ☐ Change of Fees ☐ Change of Service ☐ Relocation ☐ Corrections ☐				
Deposit Received by		Deposit Details			
Agent/Partner Rep	N/A	Transport Provider		Lead Pass Rep	
Internal Managers Authorized Signature				Date	

Initials

Current Provider Customer Information

Date:

	Authorized Signer	Billing Contact
Name		
Contact		
Title		
Phone		

Current Billing and Service Location Information

	Billing Address	Service Address
Name		
Address		
Address2		
City, State Zip		
County		

Phone Number Porting Details

Desired Port Due Date (Must be no less than 7 business days. Your transfer is NOT guaranteed to be on this date)		
Current Service Provider		Account Number

Please list all numbers to be transferred below

Current Account or Billing Telephone Number (ATN or BTN)

Partial Port	Yes ☐ No ☐	If Partial Port Please Specify New ATN/BTN	
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Notes:

- Please include a copy of your last bill with this Letter of Authorization
- Ensure all information matches EXACTLY what your current provider has on file now. Do NOT provide new service information.
- Do NOT call your current provider to cancel your service or you will not be able to keep your number
- We will contact you via email or a service ticket when a number transfer date has been scheduled
- When your number transfer is complete you should then contact your old provider to ensure the old services are cancelled
- Please ensure all forms are legible and fully completed

By signing below, I verify that I am, or represent (a business), the above-named local service customer, authorized to change the primary carrier(s) for the telephone number(s) listed, and am at least 18 years of age. The name and address I have provided is the name and address on record with my local telephone company for each telephone number listed. I authorize Precision Computer or its designated agent to act on my behalf and notify my current carrier(s) to change my preferred carrier(s) for the listed number(s) and service(s), to obtain any other information Precision Computer deems necessary to make the carrier change(s), including, but not limited to, an inventory of telephone lines billed to the telephone number(s), carrier or customer identifying information, billing addresses, and my credit history.

Customer Authorized Signature:

Printed Name:

Title:

Date:

Please scan and email all signed documents to support@precision-computer.com

Thank you! We appreciate your business!